



75339

PATENT

#7
S. Zond
3/19/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Darryl Hymel

Art Unit: 2142

Serial No.: 09/505,318

Filed: February 16, 2000

For: AC MULTIMEDIA CUSTOMER CONTACT
WITH DELAY ANNOUNCEMENTS

Attorney
Docket No.: 75339

Examiner: Vu, Thong H.

RECEIVED

MAR 18 2003

Technology Center 2100

AMENDMENT A

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of January 3, 2003,
please amend the above-identified application as follows:

REMARKS

1. Reconsideration and further prosecution of the above-identified application are respectfully requested in view of the amendments and discussion that follows. Claims 1-41 are pending in this application. Claims 1-41 have been rejected under 35 U.S.C. §103 as being obvious over U.S. Patent No. 6,021,428 to Miloslavsky in view of U.S. Patent No. 6,175,562 to Cave. After a careful review of the claims, it has been concluded that the rejections are improper and consequently, the rejection is traversed.